

Privacy Policy

RateBridge — Last updated: June 2026

1. Introduction

RateBridge is committed to protecting your personal data. This Privacy Policy explains what data we collect, how we use it, and your rights regarding it.

2. Data We Collect

- Full name and email address
- Company name, VAT number, and billing address (if provided)
- Payment information (processed securely by Stripe — we never store card details)
- Campaign details and order history
- IP address and device information for security purposes

3. How We Use Your Data

- Process and manage your campaign orders
- Generate invoices
- Send transactional emails (order confirmation, campaign updates)
- Prevent fraud and abuse
- Improve our platform

4. Data Sharing

- Stripe — for payment processing
- Resend — for transactional emails
- Supabase — for secure data storage

We never sell your data to third parties.

5. Data Retention

We retain your data for as long as your account is active. If you request account deletion, your data will be removed within 30 days, except where retention is required by law (e.g. invoices for tax purposes — retained for 7 years).

6. Your Rights

- Access your personal data
- Request correction of inaccurate data
- Request deletion of your data
- Object to processing of your data

To exercise these rights, contact us at info@ratebridge.io

7. Cookies

We use essential cookies only — for authentication and security. We do not use tracking or advertising cookies.

8. Security

All data is encrypted in transit (TLS) and at rest. Access to personal data is restricted to authorized personnel only.

9. GDPR Compliance

RateBridge is committed to compliance with the General Data Protection Regulation (GDPR) for users in the European Union. We process your data only where we have a lawful basis to do so.

10. Changes to This Policy

We may update this policy from time to time. We will notify you of any significant changes via email.

11. Contact

For any privacy-related questions, contact us at info@ratebridge.io